Module 4 Journal

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As the product tester for the travel booking software, I found that the acceptance criteria in the user stories were the most helpful elements in developing my initial test cases. The criteria provided a clear breakdown of what functionality was expected and how success would be measured. For example, in the user story about filtering destinations by budget, the criteria outlined that users should be able to input a maximum budget and see dynamically updated results. This gave me a clear roadmap for creating test cases to validate those specific features, such as testing various budget ranges and ensuring the results matched user expectations.

Communication with the Product Owner during the test cases' development was critical. Since the Product Owner is the bridge between the stakeholders and the development team, their input helped clarify ambiguous parts of the user stories and ensured the test cases aligned with the overall vision for the software. The Product Owner can be especially helpful during this phase by answering questions about edge cases or scenarios that were not explicitly outlined in the user stories. For example, if a story described filtering destinations by price but did not specify how the system should handle invalid inputs, the Product Owner’s guidance would be key to ensuring those cases were covered in the testing.

One thing I found missing from some of the user stories was detailed information about edge cases and error handling. While the stories provided a solid foundation for testing basic functionality, they did not always address what should happen when a user performs unexpected actions, like entering non-numeric values into a budget field. These details would have helped me create more robust test cases that account for a wider range of real-world scenarios.

To gather this additional information, I need to contact the Product Owner or other relevant team members for clarification. Email is an effective way to document the request and ensure that my needs are communicated clearly. Below is a sample email I would send in this situation:

Hi Christy,

I hope this message finds you well. I have been working on developing test cases for the user story related to filtering destinations by budget, and I wanted to clarify how the system should handle certain edge cases. Specifically:

• What should happen if a user enters non-numeric values into the budget field?

• How should the system respond if a user enters a budget that exceeds the maximum or minimum allowed range?

• Should there be any specific error messages displayed for these scenarios?

Understanding the expected behavior for these situations will help ensure that the test cases cover all outcomes and align with the user’s expectations.

Please let me know if you would like to discuss this further or if additional details are needed. I appreciate your guidance and look forward to your response!

Best regards,

Brian  
  
  
  
 The acceptance criteria in the user stories were invaluable for developing initial test cases, but communication with the Product Owner played a vital role in filling gaps and clarifying expectations. By addressing missing details proactively and collaboratively, the team can ensure that the final product meets both technical and user requirements.